

1704 Whitethorne Rd.  
Va. Beach, Va 23455

October 18, 2017

Mr. David Bezanis, Tower Manager  
Boca Raton Airport Traffic Control Tower  
3700 Airport Road  
Boca Raton, Florida 33431

Dear David:

I had the opportunity to fly our aircraft, a Citation Ten, into the Boca Raton Airport, on the evening of September 6, 2017. We were coming down to pick up a few people and take them out of the way of the impending hurricane.

On the morning on September 7<sup>th</sup>, we were preparing for departure. About 10 A.M., I contacted Ground Control for our IFR clearance to KORF (Norfolk, Va). I was told I was number four the IFR clearance. I received the clearance in a few minutes. Shortly thereafter, activity seemed to increase on the frequency. The controllers working Ground Control/Clearance Delivery did an excellent job! They were professional, courteous, kept the pilots up to date on information/conditions.

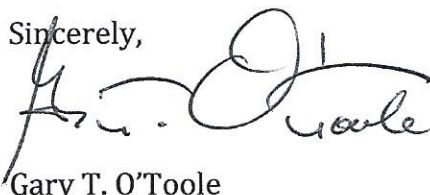
When we were about ready for taxi, we were number 21, I believe, and the clearances were back to about number 25. This is pretty heavy traffic.

Ground also did an excellent job on not clogging up the taxiways because of slow departure delays/releases from Palm Beach Approach and Miami Center. These delays were caused due to saturation/in trail restrictions caused by the volume and the impending hurricane.

Local Control also did a very efficient job of getting traffic out, with the restrictions imposed on by Center/Approach. And there were VFR departures and arrivals besides the numerous IFR departures.

I just wanted to let you know what a good job the controllers did that day. I am a retired controller, with 38 years on the boards, and I know how difficult it can be during such heavy and challenging traffic conditions.

Sincerely,



Gary T. O'Toole

Retired Controller, KORF (Norfolk, VA TWR/TRACON), ATP, C421, SIC C750